

DW 10-091

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Public Utilities Commission
21 South Fruit Street
Concord, New Hampshire 03301

To Whom It May Concern:

I just read with alarm that Pennichuck Water Company is requesting a 16% increase in their rates.

When my son lived at home; he took very frequent showers, washed his car often, washed clothes frequently, and the dishwasher was run several times a week. My water bill ran \$20.00 to \$22.00 per month.

Shortly after he left home, my bill jumped to about \$42.00 a month even though I now live alone. As a small business owner who is being badly hurt during this economy, I must watch all of my bills carefully. At \$42,00 per month, I no longer can take showers daily, I do two loads of laundry weekly, and run the dishwasher less than once a week. My water usage has been running between 1 and 2 units of consumption per month for that \$42.00 and last month, for some unknown reason, my bill jumped to \$51.52 for 4 units. Going from \$22 to \$42.00 a month equals about a 100% increase and when you factor in that I am using much less than 50% of water usage from when my son lived here, it really equals over a 200% increase and last month's huge jump is inexcusable.

In the past, I have asked Pennichuck to come to my home and evaluate why the water bill is so high but I have only received sharp, nasty, unprofessional answers and some vague explanation that I live in a high priced area. That does not explain the already over 200% increase I have already received.

This greed is out of control --- please do not grant this company another increase so they can continue to rip off us consumers.

Joan Fulton

cc: City of Nashua Mayor Donnalee Lozeau
Attorney General' Office of Consumer Protection